



2023/2024

PERFORMANCE AGREEMENT

Made and entered into by and between

ABAQULUSI LOCAL MUNICIPALITY

"EMPLOYEE"

(Herein represented by **MR. ZWELIHLE GODFREY DHLAMINI**)

(ID No. [REDACTED])

In his capacity as

Municipal Manager

And

CLLR. SIFISO ERIC MKHWANAZI

(ID No. [REDACTED])

"EMPLOYER "

(Herein after referred to as the)

Mayor

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Annexure A- Performance Plan

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PERFORMANCE AGREEMENT

ENTERED INTO AND BETWEEN:

The Municipality of ABAQULUSI herein represented by Cllr. SIFISO ERIC MKHWANAZI

in his capacity as the **MAYOR** herein after referred to as the Employer or

Reporting Officer and MR ZWELIHLE GODFREY DHLAMINI (full name) Employee of the Municipality of ABAQULUSI (hereinafter referred to as the Employee).

WHEREBY IT IS AGREED AS FOLLOWS:

1. INTRODUCTION

- 1.1** The Employer has entered into a contract of employment with the Employee in terms of section 57(1) (a) of the Local Government Systems Act 32 of 2000 ("the Systems Act"). The Employer and the Employee are hereinafter referred to as "the Parties"
- 1.2** Section 57(1)(b) of the Systems Act , read with the Contract of Employment concluded between the parties to conclude Annual Performance Agreement.
- 1.3** The parties wish to ensure that they are clear about the goals that need to be achieved, and secure the commitment of the Employee to a set of outcomes that will secure local government policy goals.
- 1.4** The parties wish to ensure that there is compliance with Section 57(4a), 57(4b) and 57(5) of the Systems Act.

2. PURPOSE OF THE AGREEMENT

The purpose of this agreement is to:

- 2.1** Comply with the provisions of Section 57(1)(b),(4b) and (5) of the Systems Act as well as the Contract of Employment entered into between the parties;
- 2.2** Specify objectives and targets established for the Employee and to communicate to the Employee the Employers expectations of the Employees performance expectations and accountabilities;
- 2.3** Specify accountabilities as set out in the Performance Plan (**Annexure A**);

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- 2.4** Monitor and measure performance against the set targeted outputs;
- 2.5** Use the Performance Agreement and Performance Plan as the basis to assess whether the Employee has met the performance expectations applicable to his/her job;
- 2.6** Appropriately reward the Employee in accordance with the Employers performance management policy in the event of outstanding performance; and
- 2.7** Give effect to the Employer's commitment to a performance-orientated relationship with the Employee in attaining equitable and improved service delivery.

3. COMMENCEMENT AND DURATION

- 3.1** This agreement will commence on the 01st JULY 2023 (date) and will remain in force until 30th JUNE 2024 (date) where after a new Performance Agreement, Performance Plan and Personal Development Plan shall be concluded between the "parties" for the next financial year or any portion thereof.
- 3.3** The "parties" will review the provisions of this agreement during June each year. The "parties" will conclude a new Performance Agreement and Performance Plan that replaces this agreement at least once a year but not later than beginning of each successive financial year.
- 3.4** This agreement will terminate on the termination of the Employee's contract of employment for any reason.
- 3.5** The content of this Agreement may be revised at any time during the abovementioned period to determine the applicability of the matters agreed upon.
- 3.6** If at any time during the validity of the Agreement the work environment alters (whether as a result of government or council decisions or otherwise) to the extent that the contents of this Agreement are no longer appropriate, the contents shall immediately be revised.

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4. PERFORMANCE OBJECTIVES

4.1 The Performance Plan (*Annexure A*) sets out

4.1.1 The performance objectives and targets that must be met by the Employee; and

4.1.2 The time frames within which those performance objectives and targets must be met.

4.2 The performance objectives and targets reflected in *Annexure A* are set by the Employer in consultation with the Employee and based on the Integrated Development Plan and the Budget of the Employer, and shall include key objectives; key performance indicators; target dates and weighing.

4.3 The key objectives describe the main tasks that need to be done. The key performance indicators provide details of the evidence that must be provided to show that a key objective has been achieved. The target dates describe the timeframe in which the work must be achieved. The weightings show the relative importance of the key objectives to each other.

4.4 The Employee's performance will in addition be measured in terms of the contributions to the goals and strategies set out in the Employer's Integrated Development Plan.

5. PERFORMANCE MANAGEMENT SYSTEM

5.1 The Employee agrees to participate in the Performance Management System that the Employer adopts or introduces for the Employer, management and municipal staff of the Employer.

5.2 The Employee accepts that the purpose of the Performance Management System will be to provide a comprehensive system with specific performance standards to assist the Employer, management and municipal staff to perform to the standards required.

5.3 The Employer will consult the Employee about the specific performance standard that will be included in the Performance Management System applicable to the Employee

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6. THE EMPLOYEE AGREES TO PARTICIPATE IN THE PERFORMANCE MANAGEMENT AND DEVELOPMENT SYSTEM THAT THE EMPLOYER ADOPTS

6.1 The Employee undertakes to actively focus towards the promotion and implementation of KPA's (including special projects relevant to the employee's responsibilities) within the local government framework.

6.2 The criteria upon which the performance of the Employee shall be assessed shall consist of two (2) components, both of which shall be contained in the Performance Agreement.

6.2.1 The employee must be assessed against both components with a weighing of 80;20 allocated to the Key Performance Area (KPA's), leading competencies and Core Competencies respectively.

6.2.2 Each area of assessment will be weighted and will contribute a specific part to the total score.

6.2.3 KPA's covering the main areas of work will account for 80% and Competencies will account 20% of the final assessment.

6.3 The Employee's assessment will be based on his/her performance in terms of the outputs/outcomes (performance indicators) identified as per attached Performance Plan (**Annexure A**), which are linked to the KPA's, and will constitute 80% of the overall assessment result as per the weightings agreed to between the Employer and the Employee.

KEY PERFORMANCE AREAS (KPA'S)	WEIGHTING%
Basic Service Delivery and Infrastructure Development	10%
Municipal Transformation and Institutional Development	20%
Financial Viability and Management	20%
Good Governance	40%
Cross Cutting Interventions	10%
Total	100%

6.4 The Competencies will make the other 20% of the Employee's assessment score.

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6.5 COMPETENCY FRAMEWORK

LEADING COMPETENCIES	WEIGHT%
1.Strategic Direction and Leadership	15
2. People Management	5
3.Programme and Project Management	10
4.Financial Management	15
5.Change Leadership	5
6.Governance Leadership	10
CORE COMPETENCIES	WEIGHT%
1.Moral Competency	10
2.Planning and Organising	5
3.Analysis and Innovation	5
4.Knowledge and information management	10
5.Communication	5
6.Result and Quality Focus	5
TOTAL	100%

7. EVALUATING PERFORMANCE

7.1 The Performance Plan (Annexure A) to this Agreement sets out-

- 7.1.1 The standards and procedures for evaluating Employee's performance and
- 7.1.2 The intervals for the evaluation of the Employee's performance.

7.2 Despite the establishment of intervals for evaluation, the Employer may in addition review the Employee's performance at any stage while the contract of employment remains in force.

7.3 Personal growth and development needs identified during any performance review discussion must be documented in a Personal Development Plan as well as the actions agreed to implementation must take place within set time frames.

7.4 The Employee's performance will be measured in terms of contributions to the goals and strategies set out in the Employers IDP.

7.5 The annual performance appraisal will involve:

- 7.5.1 Assessment of the achievement of results as outlined in the performance plan:

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- (a) Each KPA should be assessed according to the extent to which the specified standards or performance indicators have been met and with due regard to ad hoc tasks that had to be performed under the KPA.
- (b) An indicative rating on the five-point scale should be provided for each KPA.
- (c) The applicable assessment rating calculator (refer to paragraph 7.5.3 below) Must then be used to add the scores and calculate a final KPA score.

7.5.2 Assessment of the competencies

- (a) Each competency should be assessed according to the extent to which the specified standards have been met.
- (b) An indicative rating on the five-point scale should be provided for each competency.
- (c) The applicable assessment rating calculator (refer to paragraph 7.5.1) must be then used to add the scores and calculate a final competency score.

7.5.3 Overall Rating

An overall rating is calculated by using the applicable assessment-rating calculator. Such overall rating represents the outcomes of the performance appraisal.

7.6 The assessment of the performance of the Employee will be based on the following rating scale for KPA's and competencies:

LEVEL	TERMINOLOGY	DESCRIPTION	RATING
4	Superior	Has a comprehensive understanding of local operations, critical in shaping strategic direction and change, develops and applies comprehensive concepts and methods	5
3	Advanced	Develops and applies complex concepts, methods and understanding. Effectively directs and leads a group and executes in-depth analyses.	4
2	Competent	Develops and applies more progressive concepts, methods and understanding. Plans and guides the work of others and executes progressive analyses.	3
1	Basic	Applies basic concepts, methods and understanding of local government operations, but requires supervision and development intervention.	2-1

- 7.7** For the purpose of evaluating the performance of the Municipal Manager, an evaluation panel constituted by the following persons will be established-
- 7.7.1 Mayor
 - 7.7.2 Chairperson of the Performance Audit Committee or the Audit Committee in the absence of a performance audit committee
 - 7.7.3 Member of the Executive Committee
 - 7.7.4 Mayor and/or Municipal Manager of another municipality and
 - 7.7.4 Member of a ward committee as nominated by the Mayor.

8. SCHEDULE FOR PERFORMANCE REVIEWS

- 8.1** The Performance of each Employee will in relation to his/her performance agreement shall be reviewed on the following dates with the understanding that the reviews in the first and third quarter may be verbal if performance is satisfactory.

First Quarter	July-September	October 2023
Second Quarter	October-December	January 2024
Third Quarter	January -March	April 2024
Fourth Quarter	April -June	August 2024

- 8.2** The Employer shall keep a record of the mid-year and annual assessment meetings

- 8.3** Performance feedbacks shall be based on the Employer's assessment of the Employee's performance.

- 8.4** The Employer will be entitled to review and make reasonable changes to the provisions of Annexure 'A' from time to time for operational reasons. The Employee will be fully consulted before any change is made.

- 8.5** The Employer may mend the provisions of Annexure 'A' whenever the Performance Management is adopted, implemented, and /or amended as the case may be. In that case the Employee will be fully consulted before any change is made.

9. DEVELOPMENTAL REQUIREMENTS

The Personal Development Plan (PDP) for addressing development gap is number 7on the Performance Plan.

10. OBLIGATIONS OF THE EMPLOYER

- 10.1** The Employer shall :

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- 10.1.1** Create an enabling environment to facilitate effective performance by the Employee;
- 10.1.2** Provide access to skills development and capacitate building opportunities
- 10.1.3** Work collaboratively with the Employee to solve problems and generate solutions to common problems that may impact on the performance of the Employee;
- 10.1.4** On the request of the Employee delegates such powers reasonably required by the Employee to enable him/her to meet the performance objectives and targets established in term of this Agreement; and
- 10.1.5** Make available to the Employee such resources as the Employee may reasonably require from time to time to assist him/her to meet the performance objectives and targets established in term of this Agreement.

11. CONSULTATION

- 11.1** The Employer agrees to consult the Employee timeously where the exercising of the powers will have amongst others.
 - 11.1.1** A direct effect on the performance of any of the Employee's functions;
 - 11.1.2** Commit the Employee to implement or to give effect to a decision made by the Employer; and
 - 11.1.3** A substantial financial effect on the Employee
- 11.2** The employer agrees to inform the Employer of the outcome of any decision taken pursuant to the exercise of powers contemplated in 11.1 as soon as is practicable to enable the Employee to take any necessary action without delay.

12. MANAGEMENT OF EVALUATION OUTCOMES

- 12.1** The evaluation of the Employee's performance will form the basis for rewarding outstanding performance or correcting unacceptable performance.
- 12.2** A performance bonus of 5% to 14% of inclusive annual remuneration package may be paid to the Employee in recognition of outstanding performance.
- 12.3** The Employee will be eligible for progression to the next higher remuneration package within the relevant remuneration band, after completion of least twelve months (12) service at current remuneration package 30 June (end of financial year) subject to a fully effective assessment.
- 12.4** In the case of unacceptable performance, the Employer shall-

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- 12.4.1** Provide systematic remedial development support to assist the Employee to improve his or her performance; and
- 12.4.2** After appropriate performance and counselling and having provided the necessary guidance and /or support as well as reasonable time for improvement in performance, the Employer may consider steps to terminate the contract of employment of the Employee on grounds of unfitness or incapacity to carry out his or her duties.

13. DISPUTE RESOLUTION

13.1 Any disputes about the nature of the Employee's performance agreement, whether it relates to key responsibilities, priorities, methods of assessment and/or other matters provided for in case of managers directly accountable to the Municipal Manager shall be mediated by-

13.1.1 The MEC for Local Government within thirty (30) days of receipt of a formal dispute from the Employee;

13.1.2 In the event that the mediation process above fails, clause 19.3 of the Contract of Employment shall apply.

13.2 Any dispute about outcome of employee's performance evaluations must be mediated

By: in case of the Managers directly accountable to the Municipal Manager, a matter of Municipal Council provided that such member was not part of the evaluation panel provided for in section 24(4)(e) within thirty (30) days of receipt of formal dispute from the Employee. Whose decision must be final and binding to both parties.

14. GENERAL

- 14.1** The contents of this agreement and the outcome of any review conducted in terms of Annexure A may be available to the public by the Employer.
- 14.2** Nothing in this agreement diminishes the obligations, duties, or accountabilities of the Employee in terms of his/her contract of employment, or the effects of existing or new regulations, circulars, policies, directives, or other instruments.
- 14.3** No performance bonus will be paid in terms of this agreement irrespective of the outcome of performance evaluation results if unauthorised, irregular, fruitless and wasteful (UIFW) expenditure has been incurred in the financial year.
- 14.4** No performance bonus will be paid in terms of this agreement irrespective of the outcome of performance evaluation results in the event that the municipality does not obtain an unqualified audit opinion from the Auditor General in respect of the relevant financial year

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14.5 No performance bonus will be paid in terms of this agreement irrespective of the outcome of performance evaluation results in the event that the evidence is not provided or errors not corrected or as a result of poor record keeping which may lead to findings (on compliance or pre-determined objectives) which will prevent the attainment of unqualified audit opinion.

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Thus, done and signed at VRYHEID on this12.....day of July.....(Month)
.....2023.....(year).

AS WITNESSES:

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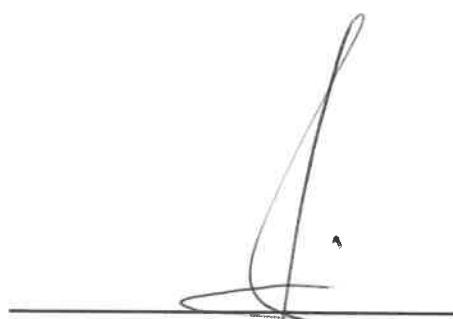


Mayor

AS WITNESSES

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Municipal Manager



**ABAQULUSI LOCAL MUNICIPALITY
KZN 263**

**PERFORMANCE PLAN
ACTING DIRECTOR: COMMUNITY SERVICES
01 JULY 2023 – 30 JUNE 2024**

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The annual management review on Key Performance Areas (KPA), Leading Competencies (LC) and Core Competencies (CC) agreed to in each Manager Performance Agreement must be completed.

The Annual Performance Appraisal involves the assessment of the achievement of results of the KPA's, LC's, and CC's in accordance with the five-point scale of (1-5).

DETAILS OF SENIOR MANAGER	
PERIOD UNDER REVIEW	2023/24
SURNAME	DHLAMINI
NAMES	ZWELIHLLE GODFREY
DEPARTMENT	EXECUTIVE
RACE	BLACK (SOUTH AFRICAN)
GENDER	MALE
EMPLOYEE NO	[REDACTED]
DATE OF EMPLOYMENT	24 MAY 2022

This plan defines the Council's expectations of the Municipal Manager in accordance with the performance agreement to which this document is attached and Section 57(5) of the Municipal Systems Act which provides that performance objectives and targets must be based on key performance indicators set out from time to time in the Municipality's Integrated Development Plan and other related documents.

There are 8 parts to this plan:

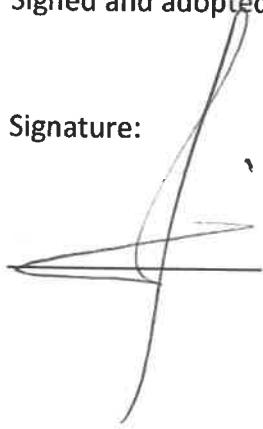
1. A statement about the purpose of this position
2. Scorecard detailing key objectives and their related performance indicators, weightings and target dates
3. Information about the knowledge, skills and behaviours required to perform the job
4. Performance review procedure
5. Consolidated score sheet
6. Link to reward
7. Personal Development Plan
8. Performance Plan Control Sheet

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The period of this plan is **1 July 2023 to 30 June 2024**.

Signed and adopted by the Municipal Manager

Signature:



Date 12 July 2023

Signed and approved by the Mayor

Signature 

Date 12 July 2023

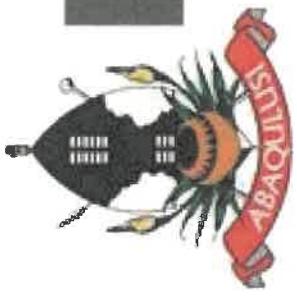
1. PURPOSE

The performance plan defines the Council's expectations of the Municipal Manager performance agreement to which this document is attached and Section 57 (5) of the Municipal Systems Act, which provides that performance objectives and targets must be based on the key performance indicators as set in the Municipality's Integrated Development Plan (IDP) and as reviewed annually.

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2. SCORECARD

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ABAQULUSI MUNICIPALITY 2023/24 DRAFT ORGANISATIONAL SCORECARD

PERIOD: 01 JUL 2023 - 30 JUNE 2024

Municipal Goal: To reduce levels of infrastructure backlogs by providing Basic Services, Facilities and maintaining existing infrastructure.

KPA - Basic Service Delivery & Infrastructure Development

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SD BI P Re f No .	Develop ment Objectiv es	I D P e f . N o .	Project e f.	W ar d N o .	Funding Sour ce	Bu dg et	Key Perf. Indicat or/ Perform ance Measu re	Unit of Measu re	Bas elin e	Annual Target	Quarterly Targets			Res. Dept .	Portfoli o of Evidenc e
											Quart er 1 Target	Quart er 2 Target	Quart er 3 Target		
											01 Jul 2023– 30 Sep 2023	01 Oct 2023– 31 Dec 2023	01 Jan 2024 – 31 March 2024		
BS D 02	Tarring of Kwabale to next Police station Ward 12,20 Phase 4	R 5 62 12 4	MIG 00 0	4, 0.5km road in ward 12 tarred by 30 June 2024	% (percentage)	(percentage) of phase 4,	100% of phase 4,	100% of phase 4,	100% of phase 4, 0.5km road in ward 12 tarred by 30 June 2024	100% of phase 4, 0.5km road in ward 12 tarred by 30 June 2024	100% of phase 4, 0.5km road in ward 12 tarred by 30 June 2024	100% of phase 4, 0.5km road in ward 12 tarred by 30 June 2024	100% of phase 4, 0.5km road in ward 12 tarred by 30 June 2024	Technic al Service s	certificat e
	Tarring of Kwabale to next Police station Ward 12,20 Phase 4	R 5 62 12 4	MIG 00 0	4, 0.5km road in ward 12 tarred by 30 June 2024	% (Percentage)	(percentage) of phase 4,	100% of phase 4,	100% of phase 4,	100% of phase 4, 0.5km road in ward 12 tarred by 30 June 2024	100% of phase 4, 0.5km road in ward 12 tarred by 30 June 2024	100% of phase 4, 0.5km road in ward 12 tarred by 30 June 2024	100% of phase 4, 0.5km road in ward 12 tarred by 30 June 2024	100% of phase 4, 0.5km road in ward 12 tarred by 30 June 2024	Quarterl y progress reports and completi on certificat e	certificat e

57. Set 2
N 2024

SD Bl P Re f No . .	Devel opment Objec tiv es	Project e. f. N o	W ar d	Bu dg et	Fun ding Sour ce	Key Perf. Indicat or/ Perfor mance	Unit of Measu re	Bas elin e	Annual Target	Quarterly Targets			Res. Dept	Portfol io of Evidenc e
										Quart er 1 Target	Quart er 2 Target	Quart er 3 Target		
BS D 03	Tarring of Road from Zama to Kwabal ele Bheku mthet ho Ward 19 Phase 4	R 80 00 0	R 19 00 0	MIG	% (percen tage e) of phase 4, 0.4km road in ward 12 tarred by 30 Sept 2023	75% (Perc entage) of phase 3, 0.4km road tarred in ward 12 by 30 Sept 2023	100% (percen tage e) of phase 3, 0.4km road tarred in ward 12 by 30 Sept 2023	N/A	100% (percen tage e) of phase 3, 0.4km road tarred in ward 12 by 30 Sept 2023	N/A	Quarterly progress reports and completi on certificat e			
BS D 04	Tarring of Road from Zama to Kwabal ele Bheku mthet	R 30 00 0	R 19 00 0	MIG	% (percen tage e) of phase 5, 0.3km road tarred in ward	New	100% (Perc entage) of phase 5, 0.3km road tarred in ward 19 tarred by 31	100% (Perc entage) of phase 5, 0.3km road tarred in ward 19 tarred by 31	100% (Perc entage) of phase 5, 0.3km road tarred in ward 19 tarred by 31	100% (Perc entage) of phase 5, 0.3km road tarred in ward 19 tarred by 31	100% (Perc entage) of phase 5, 0.3km road tarred in ward 19 tarred by 31	100% (Perc entage) of phase 5, 0.3km road tarred in ward 19 tarred by 31	100% (Perc entage) of phase 5, 0.3km road tarred in ward 19 tarred by 31	Quarterly progress reports and completi on certificat e

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SD BI P Re f No . .	Develo pmen t Objec tiv es	W P R e f. N o	Projec t f.	Bu d ar d f.	Fun ding Sour ce	Key Perf. Indicat or/ Perfor mance	Unit of Measu re	Bas elin e	Annual Target	Quarterly Targets			Res. Dept	Portfoli o of Evidenc e
										Quart er 1 Target	Quart er 2 Target	Quart er 3 Target	Quart er 4 Target	
BS D 05	Upgra ding of Extensi on 16 (SASK O)Roa ds - Ward 8 (Phase 2)	R 3 61	MIG 2 00	2,1km road tarred in ward 8 by 30 Sep 2023	% (Per cen tage) of phase	75% of phase 2,1km road tarred in ward 8 by 30 Sep 2023	100% (percen tage) of phase 2,1km road tarred in ward 8 by 30 Sep 2023	100% (percen tage) of phase 2,1km road tarred in ward 8 by 30 Sep 2023	N/A	N/A	N/A	N/A	Quarterly progress reports and completi on certificat e	Quarterly progress reports and completi on certificat e
BS D 06	Maintai n existing Roads in rural & urban	R 10 26 0	MIG 39 9	% (Per cen tage) of phase 3,1km	% (Per cen tage) of phase	100% of phase 3,1km road tarred in	40% of phase 3,1km road tarred in	40% of phase 3,1km road tarred in	100% of phase 3, 1km road in ward 8 tarred	60% of phase 3, 1km road in ward 8 tarred by 31 March 2024	100% of phase 3, 1km road in ward 8 tarred	100% of phase 3, 1km road in ward 8 tarred	Quarterly progress reports and completi on certificat e	Quarterly progress reports and completi on certificat e

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SD BI P Re f No .	Devel opment Objectiv es	Project f. N o .	W ar d	Bu dg et	Fun ding Sour ce	Key Perf. Indicat or/ Perform ance Measu re	Unit of Measu re	Bas elin e	Annual Target	Quarterly Targets			Res. Dept .	Portfol io of Evidence
										Quart er 1 Target	Quart er 2 Target	Quart er 3 Target		
BS D 07	Construction of President Street Phase 1 (Ward 9)	ds - Ward 8(Phase 3)			road tarred in ward 8 by 30 June 2024	% (Percentage)	50% of phase 1,	R 8 80	INTE RNA L	100% (percentage) of phase 1, com plete by 30 June 2023	75% (percentage) of phase 1,	100% (percentage) of phase 1,	N/A	Quarterly progress reports and completion certificate
BS D 08	Expand accessibility in various wards by 2027				road tarred in ward 8 by 30 June 2024	% (Percentage)	50% of phase 1,	R 8 00	MLG 00	New sportfi eld constru cted	10% of sport field constructed	60% of sport field constructed by 31 March 2024	100% of sport field constructed by 31 March 2024	Quarterly progress reports and

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SD BI P Re f No .	Develop ment Objectiv es	Project f. N o	W ar d	Bu dg et	Fun ding Sour ce	Key Perf. Indicat or/ Perfor mance Measu re	Unit of Measu re	Baselin e	Annual Target	Quarterly Targets			Res. Dept .	Portfoli o of Evidence
										Quart er 1 Target	Quart er 2 Target	Quart er 3 Target		
BS D 09	S N	S. 7.	ZGD	Mvuzi ni Comm unity Hall	R 8 18	% (perc entage) of commu nity hall constr ucted by 30 June 2023	R 5 00	INTE RNA L	75% (Perc entage) of sportfi eld constr ucted by 31 Dec 2023	100% of sportfi eld constr ucted by 30 June 2023	90% of sportfi eld constr ucted by 30 Sep 2023	100% of sportfi eld constr ucted by 31 Dec 2023	N/A	Quarterly progress reports and completion certificates
BS D 10	Community Halls	SEM	SEM	MIG	17 1 54 6	% (perc entage) of commu nity hall constr ucted by 30 June 2023	New		100% of commu nity hall constr ucted by 30 June 2023	10% of commu nity hall constr ucted by 30 June 2023	40% of commu nity hall constr ucted by 30 June 2023	60% of community hall constructed by 31 March 2024	100% of community hall constructed by 30 June 2024	Quarterly progress reports and completion

SD BI P Re f No .	Develop ment Objectiv es	D P R f . N o	Project f.	W ar d	Bu dg et	Fun ding Sour ce	Key Perf. Indicat or/ Perform ance Measur e	Unit of Measure me	Bas elimin e	Annual Target	Quarterly Targets			Res. Dept .	Portfoli o of Evidence
											Quart er 1 Target	Quart er 2 Target	Quart er 3 Target		
BS D 11	Community Hall Construction	Community Hall Construction	Community Hall Construction	R 7	73	MIG	% (percentage) of community hall constructed by 30 June 2024	% (percentage) of community hall constructed by 30 June 2024	100%	10% of community hall constructed by 30 June 2024	40% of community hall constructed by 30 Dec 2023	100% of community hall constructed by 30 June 2024	100% of community hall constructed by 30 June 2024	Quarterly progress reports and completion certificates	Quarterly progress reports and completion certificates
BS D 12	Expand Sanitation Services	Sanitation Services	Basic sanitation	N/A	N/A	N/A	Number of households with access to basic level of sanitation by 2027	Number of households with access to basic level of sanitation by 2027	13 630	13 630 of households with access to basic level of sanitation by 2027	13 630 of households with access to basic level of sanitation by 2027	13 630 of households with access to basic level of sanitation by 2027	13 630 of households with access to basic level of sanitation by 2027	Sanitation access report	Sanitation access report

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SD BI P Re f No . .	Develo pmen t Objec tives	ID P R e f. N o	Projec t e f.	W ar d N o	Bu dg et	Fun ding Sour ce	Key Perf. Indicat or/ Perfor mance Measu re	Unit of Measu re	Bas elin e	Annual Target	Quarterly Targets			Res. Dept	Portfoli o of Evidenc e
											Quart er 1 Target	Quart er 2 Target	Quart er 3 Target		
BS D 13	Expand water accessibility in various wards by 2027	Water	Water	N/A	Basic level of water	N/A	Number of households with access to basic level of water by 30 June 2024	N/A	N/A	14 360	14 360	14 360	14 360	Households	Water Access Report
BS D 14	Expand electricity accessibility in various	Electricity	Electricity	8	Basic level of electricity access	N/A	Number of households with access to basic level of electricity by 30 June 2024	N/A	N/A	18 900	18 900	18 900	18 900	Households	Electricity Access Report

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SD BI P Re f No .	Develop ment Objectiv es	Project e f. N o .	W ar d s by 2027	Fun ding Sour ce	Bu dg et	Key Perf. Indicat or/ Perform ance Measu re	Unit of Measu re	Bas elin e	Annual Target	Quarterly Targets			Res. Dept .	Portfolio o of Evidenc e
										Quart er 1 Target	Quart er 2 Target	Quart er 3 Target		
BS D 15	KwaSit hole	R 78 000	INEP	R 2000	Numb er	New access to electric al connection by 30 June 2024	New househ olds with access	N/A	N/A	01 Jul 2023 – 30 Sep 2023	01 Oct 2023 – 31 Dec 2023	01 Jan 2024 – 31 March 2024	01 April 2024 – 30 June 2024	level of electricity by 30 June 2024
BS D 16	Mada mu	R 242 0	INEP	R 242 0	Numb er	New number of new	39(thirt y-nine) new househ olds	N/A	N/A	39(thirt y-nine) househ olds with access to electricity connection by 30 June 2024				
														Copy of quarterly progress reports, copy of completion certificates and Close out Report
														Copy of quarterly

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SD BI P R f . No .	Development Objectives	Focus Area	Project e f . N o .	W ar d	Bu dg et	Fun ding Sour ce	Key Perf. Indicat or/ Perform ance Measu re	Unit of Measure Measu re	Bas eline	Annual Target	Quarterly Targets			Res. Dept .	Portfoli o of Evidenc e	
											Quart er 1 Target	Quart er 2 Target	Quart er 3 Target			
BS D 17	Mthebeni	SEM S-T	ZG	R 1 02 00 0	INEP	New	Number	Households with access to electric al connection by 30 June 2024	00 0	househ olds with access to electric al connection by 30 June 2024	01 Jul 2023 – 30 Sep 2023	01 Oct 2023 – 31 Dec 2023	01 Jan 2024 – 31 March 2024	01 April 2024 – 30 June 2024	Househ olds with access to electric al connection by 30 June 2024	progress reports, copy of completion certificate and Close out Report
BS D 17	Mthebeni	SEM S-T	ZG	R 1 02 00 0	INEP	New	Number	Househ olds with access to electric al connection by 30 June 2024	00 0	househ olds with access to electric al connection by 30 June 2024	01 Jul 2023 – 30 Sep 2023	01 Oct 2023 – 31 Dec 2023	01 Jan 2024 – 31 March 2024	01 April 2024 – 30 June 2024	Househ olds with access to electric al connection by 30 June 2024	Copy of quarterly progress reports, copy of completion certificate and Close out Report

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SD BI P Re f. No .	Develop ment Objecti ves	Project f. N o	W ar d	Bu dg et	Fun ding Sour ce	Key Perf. Indicat or/ Perform ance	Unit of Measu re	Bas elin e	Annual Target	Quarterly Targets			Res. Dept	Portfoli o of Evidenc e
										Quart er 1 Target	Quart er 2 Target	Quart er 3 Target		
BS D 18	Kwali mani	R 5 76 00 0	INEP	Number of new households with access to electric al connection by 30 June 2024		288(two hundred and eighty-eight) households with access to electric al connection by 30 June 2024		0	288(two hundred and eighty-eight) households with access to electric al connection by 30 June 2024	01 Jul 2023 – 30 Sep 2023	01 Oct 2023 – 31 Dec 2023	01 Jan 2024 – 31 March 2024	01 April 2024 – 30 June 2024	Copy of quarterly progress reports, copy of completion certificate and Close out Report
BS D 19	Bhekumthetho	R 5 68 00 0	INEP	Number of new households with access to		284(two hundred and eighty-four) households		N/A	N/A	N/A	N/A	N/A	N/A	Copy of quarterly progress reports, copy of completion

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SD BI P R f .	Focus Area	Development Objectives	Project f.	W ar d	Bu dg et	Fun ding Sour ce	Key Perf. Indicat or/ Measu re	Unit of Measu re	Bas elin e	Annual Target	Quarterly Targets			Res. Dept	Portfolio of Evidence
											Quart er 1 Target	Quart er 2 Target	Quarter 3 Target		
BS D 20	Emakw athini	R 3 02	INEP	New	Numb er	New	Number of new households with access to electric al connection by 30 June 2024	with access to electric al connection by 30 June 2024	with access to electric al connection by 30 June 2024	151(on e hundred and fifty-one) households with access to electric al connection by 30 June 2024	151(on e hundred and fifty-one) households with access to electric al connection by 30 June 2024	151(one hundred and fifty-one) households with access to electric al connection by 30 June 2024	N/A	N/A	
															Copy of quarterly progress reports, copy of completion certificate and Close out Report

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SD BI P Re f No . .	Develop ment Objectiv es	D P R e f. N o	Project ar d f.	W ar d f.	Bu dg et	Fun ding Sour ce	Key Perf. Indicat or/ Perfor mance Measu re	Unit of Measu re	Bas elin e	Annual Target	Quarterly Targets			Res. Dept	Portfoli o of Evidenc e	
											Quart er 1 Target	Quart er 2 Target	Quart er 3 Target	Quart er 4 Target		
BS D 21	Expand accessibility of Refuse Services in various wards by 2027		Refuse Removal				Number of households with access to basic level of refuse removal by 30 June 2024			13500	13500	13500	13500	households with access to basic level of refuse removal by 31 March 2024	Community Service	Refuse removal access report
BS D 22	To provide sustainable human settlements to the people		Housin g Forum meetin gs	N/A	N/A	N/A	Number of Housin g Forum meetings held by 30 June 2024			4(four)	1	1	3 (three) Housing Forum meetings held by 31 March 2024	4(four) Housing Forum meetings held by 30 June 2024	Development Planning	Attendance Register s/ Minutes

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SD BI P Re f No .	D P R e f: f.	Develop ment Objectiv es	W ar N o	Project f:	Bu dg et	Fun ding Sour ce	Bas elin e	Unit of Measu re	Annual Target	Quarterly Targets			Res. Dept .	Portfoli o of Evidenc e
										Quart er 1 Target	Quart er 2 Target	Quart er 3 Target		
										01 Jul 2023 – 30 Sep 2023	01 Oct 2023 – 31 Dec 2023	01 Jan 2024 – 31 March 2024	01 April 2024 – 30 June 2024	
										June 2024		Sep 2023	Dec 2023	
		of AbaQu l usib y 2027												
M TD 01	Human Resour ce Management	To ensure that the municipality practice sound Human Resources management by 2027.								Percent age of people from employment equity target groups employed in the three highest levels of	41% % of people from employment equity target groups employed in the three highest levels of	N/A	Corporate Service s	EE Report
KPA: - Municipal Transformation & Institutional Development														
Municipal Goal: Empower and capacitate institutional structures and promotion of transparent cooperative governance														

SD BI P R f No .	D P R e f . N o .	Develop ment Objectiv es	W Project f.	Bu dget	Fun ding Sour ce	Key Perf. Indicat or/ Perform ance Measu re	Unit of Measure	Bas elin e	Annual Target	Quarterly Targets			Res. Dept .	Portfoli o of Evidenc e
										Quart er 1 Target	Quart er 2 Target	Quart er 3 Target		
M TD 02	S 7	Z SA	I D	EE Report reviewed and adopted and submitted to DoL by 15 January 2023	N/A	EER (Employment Equity Report) and acknowledgement letter								

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SD BI P R f No .	Devel opment Objectiv es	P R e f.	Project o.	W ar d.	Bu dg et	Fun ding Sour ce	Key Perf. Indicat or/ Perform ance Measu re	Unit of Measu re	Bas elin e	Annual Target	Quarterly Targets			Res. Dept .	Portfoli o of Evidence
											Quart er 1 Target	Quart er 2 Target	Quart er 3 Target		
M TD 03	To ensure that the new and existing staff are capacitated to fulfill their functions and promote career development and							Human Resources	N/A	N/A	Date	HR Policy manual reviewed and submitted to Council for approval	N/A	N/A	HR Policy manual reviewed and submitted to Council for approval
M TD 04								Human Resources Manual and Human Resources Strategy	18	N/A	HR Policy manual reviewed and submitted to Council for approval	31 May 2024	N/A	N/A	Organogram reviewed and submitted

RD SN S7
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SD BI P Re f No .	Focus Area	Development Objectives	Project f.	W N o .	Budg et	Fun ding Sour ce	Key Perf. Indicat or/ Perfor mance Measu re	Unit of Measure	Bas elin e	Annual Target	Quarterly Targets			Res. Dept	Portfolio of Evidence
											Quart er 1 Target	Quart er 2 Target	Quart er 3 Target		
M TD 05	Council Support	To ensure that Council and its committee fulfil their executive and legislative functions and play an effective oversight role	1	Council Is Annual Progra mme	N/A	N/A	Date	Council s Annual Progra mme adopte d	N/A	N/A	N/A	N/A	N/A	Councils Annual Program me adopted by 30 June 2024	Corporate Service s
M TD 06	Strategic Initiatives	Develop a new strategic plan for the organization	2	Strategic Plan	N/A	N/A	Date	Strategic Plan	N/A	N/A	N/A	N/A	N/A	Strategic Plan adopted by 30 June 2024	Strategic Initiatives
M TD 07	Financial Management	Review and update the financial management system	3	Financial Review	N/A	N/A	Date	Financial Review	N/A	N/A	N/A	N/A	N/A	Financial Review completed by 30 June 2024	Financial Management
M TD 08	Human Resources	Review and update the HR policies and procedures	4	HR Policy Review	N/A	N/A	Date	HR Policy Review	N/A	N/A	N/A	N/A	N/A	HR Policy Review completed by 30 June 2024	Human Resources
M TD 09	Marketing and Communications	Develop a new marketing strategy and communication plan	5	Marketing Strategy	N/A	N/A	Date	Marketing Strategy	N/A	N/A	N/A	N/A	N/A	Marketing Strategy completed by 30 June 2024	Marketing and Communications
M TD 10	Customer Experience	Improve customer satisfaction and loyalty	6	Customer Satisfaction	N/A	N/A	Date	Customer Satisfaction	N/A	N/A	N/A	N/A	N/A	Customer Satisfaction completed by 30 June 2024	Customer Experience
M TD 11	Supply Chain	Optimize the supply chain to reduce costs and improve efficiency	7	Supply Chain Optimization	N/A	N/A	Date	Supply Chain Optimization	N/A	N/A	N/A	N/A	N/A	Supply Chain Optimization completed by 30 June 2024	Supply Chain
M TD 12	R&D	Develop new products and services	8	New Product Development	N/A	N/A	Date	New Product Development	N/A	N/A	N/A	N/A	N/A	New Product Development completed by 30 June 2024	R&D
M TD 13	Quality Assurance	Implement a quality management system	9	Quality Management System	N/A	N/A	Date	Quality Management System	N/A	N/A	N/A	N/A	N/A	Quality Management System completed by 30 June 2024	Quality Assurance
M TD 14	Sustainability	Develop a sustainability strategy	10	Sustainability Strategy	N/A	N/A	Date	Sustainability Strategy	N/A	N/A	N/A	N/A	N/A	Sustainability Strategy completed by 30 June 2024	Sustainability
M TD 15	Innovation	Develop a culture of innovation and creativity	11	Innovation Culture	N/A	N/A	Date	Innovation Culture	N/A	N/A	N/A	N/A	N/A	Innovation Culture completed by 30 June 2024	Innovation
M TD 16	Strategic Partnerships	Develop strategic partnerships with key stakeholders	12	Strategic Partnerships	N/A	N/A	Date	Strategic Partnerships	N/A	N/A	N/A	N/A	N/A	Strategic Partnerships completed by 30 June 2024	Strategic Partnerships
M TD 17	Regulatory Compliance	Ensure compliance with all relevant regulations	13	Regulatory Compliance	N/A	N/A	Date	Regulatory Compliance	N/A	N/A	N/A	N/A	N/A	Regulatory Compliance completed by 30 June 2024	Regulatory Compliance
M TD 18	Employee Development	Develop a comprehensive employee development program	14	Employee Development	N/A	N/A	Date	Employee Development	N/A	N/A	N/A	N/A	N/A	Employee Development completed by 30 June 2024	Employee Development
M TD 19	Supplier Management	Develop a supplier management system	15	Supplier Management	N/A	N/A	Date	Supplier Management	N/A	N/A	N/A	N/A	N/A	Supplier Management completed by 30 June 2024	Supplier Management
M TD 20	Product Line Expansion	Develop a new product line	16	Product Line Expansion	N/A	N/A	Date	Product Line Expansion	N/A	N/A	N/A	N/A	N/A	Product Line Expansion completed by 30 June 2024	Product Line Expansion
M TD 21	Market Research	Conduct market research to identify new opportunities	17	Market Research	N/A	N/A	Date	Market Research	N/A	N/A	N/A	N/A	N/A	Market Research completed by 30 June 2024	Market Research
M TD 22	Brand Building	Develop a strong brand identity	18	Brand Building	N/A	N/A	Date	Brand Building	N/A	N/A	N/A	N/A	N/A	Brand Building completed by 30 June 2024	Brand Building
M TD 23	Customer Support	Improve customer support and service delivery	19	Customer Support	N/A	N/A	Date	Customer Support	N/A	N/A	N/A	N/A	N/A	Customer Support completed by 30 June 2024	Customer Support
M TD 24	Operational Efficiency	Improve operational efficiency and reduce costs	20	Operational Efficiency	N/A	N/A	Date	Operational Efficiency	N/A	N/A	N/A	N/A	N/A	Operational Efficiency completed by 30 June 2024	Operational Efficiency
M TD 25	Strategic Planning	Develop a long-term strategic plan	21	Strategic Planning	N/A	N/A	Date	Strategic Planning	N/A	N/A	N/A	N/A	N/A	Strategic Planning completed by 30 June 2024	Strategic Planning
M TD 26	Technology Adoption	Adopt new technologies to enhance operations	22	Technology Adoption	N/A	N/A	Date	Technology Adoption	N/A	N/A	N/A	N/A	N/A	Technology Adoption completed by 30 June 2024	Technology Adoption
M TD 27	Supply Chain Optimization	Optimize the supply chain to reduce costs and improve efficiency	23	Supply Chain Optimization	N/A	N/A	Date	Supply Chain Optimization	N/A	N/A	N/A	N/A	N/A	Supply Chain Optimization completed by 30 June 2024	Supply Chain Optimization
M TD 28	Market Expansion	Enter new markets to increase revenue	24	Market Expansion	N/A	N/A	Date	Market Expansion	N/A	N/A	N/A	N/A	N/A	Market Expansion completed by 30 June 2024	Market Expansion
M TD 29	Product Innovation	Develop new products and services	25	Product Innovation	N/A	N/A	Date	Product Innovation	N/A	N/A	N/A	N/A	N/A	Product Innovation completed by 30 June 2024	Product Innovation
M TD 30	Employee Training	Provide training and development opportunities for employees	26	Employee Training	N/A	N/A	Date	Employee Training	N/A	N/A	N/A	N/A	N/A	Employee Training completed by 30 June 2024	Employee Training
M TD 31	Customer Feedback	Gather and analyze customer feedback to inform product development	27	Customer Feedback	N/A	N/A	Date	Customer Feedback	N/A	N/A	N/A	N/A	N/A	Customer Feedback completed by 30 June 2024	Customer Feedback
M TD 32	Supplier Relationship Management	Manage relationships with suppliers to ensure timely delivery and quality	28	Supplier Relationship Management	N/A	N/A	Date	Supplier Relationship Management	N/A	N/A	N/A	N/A	N/A	Supplier Relationship Management completed by 30 June 2024	Supplier Relationship Management
M TD 33	Strategic Partnerships	Develop strategic partnerships with key stakeholders	29	Strategic Partnerships	N/A	N/A	Date	Strategic Partnerships	N/A	N/A	N/A	N/A	N/A	Strategic Partnerships completed by 30 June 2024	Strategic Partnerships
M TD 34	Regulatory Compliance	Ensure compliance with all relevant regulations	30	Regulatory Compliance	N/A	N/A	Date	Regulatory Compliance	N/A	N/A	N/A	N/A	N/A	Regulatory Compliance completed by 30 June 2024	Regulatory Compliance
M TD 35	Employee Development	Develop a comprehensive employee development program	31	Employee Development	N/A	N/A	Date	Employee Development	N/A	N/A	N/A	N/A	N/A	Employee Development completed by 30 June 2024	Employee Development
M TD 36	Supplier Management	Develop a supplier management system	32	Supplier Management	N/A	N/A	Date	Supplier Management	N/A	N/A	N/A	N/A	N/A	Supplier Management completed by 30 June 2024	Supplier Management
M TD 37	Product Line Expansion	Develop a new product line	33	Product Line Expansion	N/A	N/A	Date	Product Line Expansion	N/A	N/A	N/A	N/A	N/A	Product Line Expansion completed by 30 June 2024	Product Line Expansion
M TD 38	Market Research	Conduct market research to identify new opportunities	34	Market Research	N/A	N/A	Date	Market Research	N/A	N/A	N/A	N/A	N/A	Market Research completed by 30 June 2024	Market Research
M TD 39	Brand Building	Develop a strong brand identity	35	Brand Building	N/A	N/A	Date	Brand Building	N/A	N/A	N/A	N/A	N/A	Brand Building completed by 30 June 2024	Brand Building
M TD 40	Operational Efficiency	Improve operational efficiency and reduce costs	36	Operational Efficiency	N/A	N/A	Date	Operational Efficiency	N/A	N/A	N/A	N/A	N/A	Operational Efficiency completed by 30 June 2024	Operational Efficiency
M TD 41	Strategic Planning	Develop a long-term strategic plan	37	Strategic Planning	N/A	N/A	Date	Strategic Planning	N/A	N/A	N/A	N/A	N/A	Strategic Planning completed by 30 June 2024	Strategic Planning
M TD 42	Technology Adoption	Adopt new technologies to enhance operations	38	Technology Adoption	N/A	N/A	Date	Technology Adoption	N/A	N/A	N/A	N/A	N/A	Technology Adoption completed by 30 June 2024	Technology Adoption
M TD 43	Supply Chain Optimization	Optimize the supply chain to reduce costs and improve efficiency	39	Supply Chain Optimization	N/A	N/A	Date	Supply Chain Optimization	N/A	N/A	N/A	N/A	N/A	Supply Chain Optimization completed by 30 June 2024	Supply Chain Optimization
M TD 44	Market Expansion	Enter new markets to increase revenue	40	Market Expansion	N/A	N/A	Date	Market Expansion	N/A	N/A	N/A	N/A	N/A	Market Expansion completed by 30 June 2024	Market Expansion
M TD 45	Product Innovation	Develop new products and services	41	Product Innovation	N/A	N/A	Date	Product Innovation	N/A	N/A	N/A	N/A	N/A	Product Innovation completed by 30 June 2024	Product Innovation
M TD 46	Employee Training	Provide training and development opportunities for employees	42	Employee Training	N/A	N/A	Date	Employee Training	N/A	N/A	N/A	N/A	N/A	Employee Training completed by 30 June 2024	Employee Training
M TD 47	Customer Feedback	Gather and analyze customer feedback to inform product development	43	Customer Feedback	N/A	N/A	Date	Customer Feedback	N/A	N/A	N/A	N/A	N/A	Customer Feedback completed by 30 June 2024	Customer Feedback
M TD 48	Supplier Relationship Management	Manage relationships with suppliers to ensure timely delivery and quality	44	Supplier Relationship Management	N/A	N/A	Date	Supplier Relationship Management	N/A	N/A	N/A	N/A	N/A	Supplier Relationship Management completed by 30 June 2024	Supplier Relationship Management
M TD 49	Strategic Partnerships	Develop strategic partnerships with key stakeholders	45	Strategic Partnerships	N/A	N/A	Date	Strategic Partnerships	N/A	N/A	N/A	N/A	N/A	Strategic Partnerships completed by 30 June 2024	Strategic Partnerships
M TD 50	Regulatory Compliance	Ensure compliance with all relevant regulations	46	Regulatory Compliance	N/A	N/A	Date	Regulatory Compliance	N/A	N/A	N/A	N/A	N/A	Regulatory Compliance completed by 30 June 2024	Regulatory Compliance
M TD 51	Employee Development	Develop a comprehensive employee development program	47	Employee Development	N/A	N/A	Date	Employee Development	N/A	N/A	N/A	N/A	N/A	Employee Development completed by 30 June 2024	Employee Development
M TD 52	Supplier Management	Develop a supplier management system	48	Supplier Management	N/A	N/A	Date	Supplier Management	N/A	N/A	N/A	N/A	N/A	Supplier Management completed by 30 June 2024	Supplier Management
M TD 53	Product Line Expansion	Develop a new product line	49	Product Line Expansion	N/A	N/A	Date	Product Line Expansion	N/A	N/A	N/A	N/A	N/A	Product Line Expansion completed by 30 June 2024	Product Line Expansion
M TD 54	Market Research	Conduct market research to identify new opportunities	50	Market Research	N/A	N/A	Date	Market Research	N/A	N/A	N/A	N/A	N/A	Market Research completed by 30 June 2024	Market Research
M TD 55	Brand Building	Develop a strong brand identity	51	Brand Building	N/A	N/A	Date	Brand Building	N/A	N/A	N/A	N/A	N/A	Brand Building completed by 30 June 2024	Brand Building
M TD 56	Operational Efficiency	Improve operational efficiency and reduce costs	52	Operational Efficiency	N/A	N/A	Date	Operational Efficiency	N/A	N/A	N/A	N/A	N/A	Operational Efficiency completed by 30 June 2024	Operational Efficiency
M TD 57	Strategic Planning	Develop a long-term strategic plan	53	Strategic Planning	N/A	N/A	Date	Strategic Planning	N/A	N/A	N/A	N/A	N/A	Strategic Planning completed by 30 June 2024	Strategic Planning
M TD 58	Technology Adoption	Adopt new technologies to enhance operations	54	Technology Adoption	N/A	N/A	Date	Technology Adoption	N/A	N/A	N/A	N/A	N/A	Technology Adoption completed by 30 June 2024	Technology Adoption
M TD 59	Supply Chain Optimization	Optimize the supply chain to reduce costs and improve efficiency	55	Supply Chain Optimization	N/A	N/A	Date	Supply Chain Optimization	N/A	N/A	N/A	N/A	N/A	Supply Chain Optimization completed by 30 June 2024	Supply Chain Optimization
M TD 60	Market Expansion	Enter new markets to increase revenue	56	Market Expansion	N/A	N/A	Date	Market Expansion	N/A	N/A	N/A	N/A	N/A	Market Expansion completed by 30 June 2024	Market Expansion
M TD 61	Product Innovation	Develop new products and services	57	Product Innovation	N/A	N/A	Date	Product Innovation	N/A	N/A	N/A	N/A	N/A	Product Innovation completed by 30 June 2024	Product Innovation
M TD 62	Employee Training	Provide training and development opportunities for employees	58	Employee Training	N/A	N/A	Date	Employee Training	N/A	N/A	N/A	N/A	N/A	Employee Training completed by 30 June 2024	Employee Training
M TD 63	Customer Feedback	Gather and analyze customer feedback to inform product development	59	Customer Feedback	N/A	N/A	Date	Customer Feedback	N/A	N/A	N/A	N/A	N/A	Customer Feedback completed by 30 June 2024	Customer Feedback
M TD 64	Supplier Relationship Management	Manage relationships with suppliers to ensure timely delivery and quality	60	Supplier Relationship Management	N/A	N/A	Date	Supplier Relationship Management	N/A	N/A	N/A	N/A	N/A	Supplier Relationship Management completed by 30 June 2024	Supplier Relationship Management
M TD 65	Strategic Partnerships	Develop strategic partnerships with key stakeholders	61	Strategic Partnerships	N/A	N/A	Date	Strategic Partnerships	N/A	N/A	N/A	N/A	N/A	Strategic Partnerships completed by 30 June 2024	Strategic Partnerships
M TD 66	Regulatory Compliance	Ensure compliance with all relevant regulations	62	Regulatory Compliance	N/A	N/A	Date	Regulatory Compliance	N/A	N/A	N/A	N/A	N/A	Regulatory Compliance completed by 30 June 2024	Regulatory Compliance
M TD 67	Employee Development	Develop a comprehensive employee development program	63	Employee Development	N/A	N/A	Date	Employee Development	N/A	N/A	N/A	N/A	N/A	Employee Development completed by 30 June 2024	Employee Development
M TD 68	Supplier Management	Develop a supplier management system	64	Supplier Management	N/A	N/A	Date	Supplier Management	N/A	N/A	N/A	N/A	N/A	Supplier Management completed by 30 June 2024	Supplier Management
M TD 69	Product Line Expansion	Develop a new product line	65	Product Line Expansion	N/A	N/A	Date	Product Line Expansion	N/A	N/A	N/A	N/A	N/A	Product Line Expansion completed by 30 June 2024	Product Line Expansion
M TD 70	Market Research	Conduct market research to identify new opportunities	66	Market Research	N/A	N/A	Date	Market Research	N/A	N/A	N/A	N/A	N/A	Market Research completed by 30 June 2024	Market Research
M TD 71	Brand Building	Develop a strong brand identity	67	Brand Building	N/A	N/A	Date	Brand Building	N/A	N/A	N/A	N/A	N/A	Brand Building completed by 30 June 2024	Brand Building
M TD 72	Operational Efficiency	Improve operational efficiency and reduce costs	68	Operational Efficiency	N/A	N/A	Date	Operational Efficiency	N/A	N/A	N/A	N/A	N/A	Operational Efficiency completed by 30 June 2024	Operational Efficiency
M TD 73	Strategic Planning	Develop a long-term strategic plan	69	Strategic Planning	N/A	N/A	Date	Strategic Planning	N/A	N/A	N/A	N/A	N/A	Strategic Planning completed by 30 June 2024	Strategic Planning
M TD 74	Technology Adoption	Adopt new technologies to enhance operations	70	Technology Adoption	N/A	N/A	Date	Technology Adoption	N/A	N/A	N/A	N/A	N/A	Technology Adoption completed by 30 June 2024	Technology Adoption
M TD 75	Supply Chain Optimization	Optimize the supply chain to reduce costs and improve efficiency	71	Supply Chain Optimization	N/A	N/A	Date	Supply Chain Optimization	N/A	N/A	N/A	N/A	N/A	Supply Chain Optimization completed by 30 June 2024	Supply Chain Optimization
M TD 76	Market Expansion	Enter new markets to increase revenue	72	Market Expansion	N/A	N/A	Date	Market Expansion	N/A	N/A	N/A	N/A	N/A	Market Expansion completed by 30 June 2024	Market Expansion
M TD 77	Product Innovation	Develop new products and services	73	Product Innovation	N/A	N/A	Date	Product Innovation	N/A	N/A	N/A	N/A	N/A	Product Innovation completed by 30 June 2024	Product Innovation
M TD 78	Employee Training	Provide training and development opportunities for employees	74	Employee Training	N/A	N/A	Date	Employee Training	N/A	N/A	N/A	N/A	N/A	Employee Training completed by 30 June 2024	Employee Training
M TD 79	Customer Feedback	Gather and analyze customer feedback to inform product development	75	Customer Feedback	N/A	N/A	Date	Customer Feedback	N/A	N/A	N/A	N/A	N/A	Customer Feedback completed by 30 June 2024	Customer Feedback
M TD 80	Supplier Relationship Management	Manage relationships with suppliers to ensure timely delivery and quality	76	Supplier Relationship Management	N/A	N/A	Date	Supplier Relationship Management	N/A	N/A	N/A	N/A	N/A	Supplier Relationship Management completed by 30 June 2024	Supplier Relationship Management
M TD 81	Strategic Partnerships	Develop strategic partnerships with key stakeholders	77	Strategic Partnerships	N/A	N/A	Date	Strategic Partnerships	N/A	N/A	N/A	N/A	N/A	Strategic Partnerships completed by 30 June 2024	Strategic Partnerships
M TD 82	Regulatory Compliance	Ensure compliance with all relevant regulations	78	Regulatory Compliance	N/A	N/A	Date	Regulatory Compliance	N/A	N/A	N/A	N/A	N/A	Regulatory Compliance completed by 30 June 2024	Regulatory Compliance
M TD 83	Employee Development	Develop a comprehensive employee development program	79	Employee Development	N/A	N/A	Date	Employee Development	N/A	N/A	N/A	N/A	N/A	Employee Development completed by 30 June 2024	Employee Development
M TD 84	Supplier Management	Develop a supplier management system	80	Supplier Management	N/A	N/A	Date	Supplier Management	N/A	N/A	N/A	N/A	N/A	Supplier Management completed by 30 June 2024	Supplier Management
M TD 85	Product Line Expansion	Develop a new product line	81	Product Line Expansion	N/A	N/A	Date	Product Line Expansion	N/A	N/A	N/A	N/A	N/A	Product Line Expansion completed by 30 June 2024	

SD BI P Re f No .	Develop ment Objectiv es	Project e: N o .	W ar d	Bu dg et	Fun ding Sour ce	Key Perf. Indicat or/ Perfor mance Measu re	Unit of Measu re	Bas elin e	Annual Target	Quarterly Targets			Res. Dept	Portfol io of Evidence	
										Quart er 1 Target	Quart er 2 Target	Quart er 3 Target			
M TD 07	Role over administration by 2027					Support by 30 June 2024				t by 30 June 2024	strativ e support by 30 Sep 2023	strativ e support by 31 Dec 2023	by 30 June 2024		
M TD 08	SEM 5.7 290					EXCO	N/ A	N/ A	Numb er of EXCO Meetin gs provided with administrative support by 30 June 2024	10(ten) EXCO Meetings provided with administrative support by 30 June 2024	3(thre e) EXCO Meeti ngs provided with administrative support by 30 June 2024	5(five) EXCO Meetings provided with administrative support by 31 Dec 2023	7(seven) EXCO Meetings provided with administrative support by 31 March 2024	10(ten) EXCO Meeting s provided with administrative support by 30 June 2024	Attendance Register s/ Minutes
						MPAC	N/ A	-	Number of Municipal	4(four) MPAC Meetin gs	1(one) MPAC Meeti ngs	2(two) MPAC Meetings	3(three) MPAC Meetings provided with administrative support by 31 March 2024	4(four) MPAC Meeting s	Corporate Service s

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SD BI P Re f No .	Focus Area	Development Objectives	Project f.	W o	Bu d	Fun ding Sour ce	Key Perf. Indicat or/ Perform ance Measu re	Unit of Measu re	Bas elin e	Annual Target	Quarterly Targets			Res. Dept .	Portfoli o of Evidenc e
											Quart er 1 Target	Quart er 2 Target	Quart er 3 Target		
M TD 10	Records Management	To ensure effective management of all internal and external records	2	Record s	N/A	N/A	Date Record	Date Record	S	Record s	N/A	N/A	N/A	Council Resolution and Review	Records Management
														Policy review submitted to Council for approval	Records Management policy reviewed and submitted to Council by 31 May 2024
															Z9D S7 S7 S7

SD BI P Re f No .	Develop ment Objectiv es	Focus Area f. No .	ID P R e f N o .	W ar d Project f. N o .	Bu dg et	Fun ding Sour ce	Key Perf. Indicat or/ Perfor mance Measu re	Unit of Measure	Bas elin e	Annual Target	Quarterly Targets			Res. Dept .	Portfolio o f Evidence
											Quart er 1 Target	Quart er 2 Target	Quart er 3 Target		
											01 Jul 2023– 30 Sep 2023	01 Oct 2023 – 31 Dec 2023	01 Jan 2024 – 31 March 2024		
M TD 11	Fleet Management	To ensure effective management of fleet by 2027	2	Review 1 and Adopt Fleet Management Policy	N/A	N/A	Date Fleet Management Policy adopted	Date Fleet Management Policy Adopted by 30 June 2024	N/A	N/A	Fleet Management Policy Adopted by 30 June 2024	Fleet Management Policy Adopted by 30 June 2024	Fleet Management Policy Adopted by 30 June 2024	Council Resolution	Copy of Reports
M TD 12	Information & Comm unications Technology	To provide a secure ICT infrastructure which delivers appropriate levels of confidentiality, integrity, availability,	2	ICT Infrastructure and Network	N/A	N/A	Number of Monitoring Report s produced by 30 June 2024	4(four) Monitoring Report s produced by 30 June 2024	1	2(two) Monitoring Report s produced by 31 December 2023	3(three) Monitoring Report s produced by 31 March 2024	4(four) Monitoring Report s produced by 30 June 2024	4(four) Monitoring Report s produced by 30 June 2024	Attendance Register s/ Minutes	
M TD 13	Works hops			ICT Workshops	N/A	N/A	Number of workshops held with staff	4four) workshops held with staff	1	2 (two) workshops held with staff	3(three) workshops held with staff by 31 March 2024	4(four) workshops held with staff by 30 June 2024	4(four) workshops held with staff by 30 June 2024		

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											Quart er 1 Target	Quart er 2 Target	Quart er 3 Target		
M TD 14	stability, and growth by 2027	IT Governance Framework	N/A	N/A	Date IT Governance Framework reviewed and submitted to Council for approval	Date	IT Governance Framework reviewed and submitted to Council for approval by 31 May 2024	N/A	N/A	N/A	IT Governance Framework reviewed and submitted to Council for approval by 31 May 2024	N/A	N/A	IT Governance Framework reviewed and submitted to Council for approval by 31 May 2024	Review ed IT Governance Framework and Council Res.
M TD 15	Draft Integrat ed	General Adminis tration	2 3	Call Centre compl	N/ A	N/ A	Number of Monito	Date	N/A	12(twel ve) Monito	3 (Three)	6 (Six) Monit oring	9 (Nine) Monitoring reports produced by 31 March 2024	12(twel ve) Monitor	Monitori ng reports

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SD BI P Re f No .	Focus Area	Development Objectives	Project f. N o .	W ar d	Bu dg et	Fun ding Sour ce	Key Perf. Indicat or/ Perfor mance Measu re	Unit of Measu re	Bas elin e	Annual Target	Quarterly Targets			Res. Dept	Portfolio of Evidence
											Quart er 1 Target	Quart er 2 Target	Quart er 3 Target		
M TD 16	Service Delivery Complaints	Service Delivery Complaints	Service Delivery Complaints	aint monito ring			ring reports produced by 30 June 2024	Numb er		01 Jul 2023 – 30 Sep 2023	01 Oct 2023 – 31 Dec 2023	01 Jan 2024 – 31 March 2024	01 April 2024 – 30 June 2024	ing reports produced by 30 June 2024	Call Centre & Customer Policy and Council Res.
	Management review and submitted to Council by 31 May 2023	Management review and submitted to Council by 31 May 2023	Management review and submitted to Council by 31 May 2023											Call Centre & Customer Policy reviewed and submitted to Corporate Services Portfolio by 31 March 2024	Call Centre & Customer Policy reviewed and submitted to Council by 31 May 2024
	Call Centre & Customer Care policy review	Call Centre & Customer Care policy review	Call Centre & Customer Care policy review	N/ A	N/ A	N/ A	Date Call Centre & Customer Care Policy reviewed and submitted to Council by 31 May 2024	Date	N/A	Call Centre & Customer Care Policy reviewed and submitted to Council by 31 May 2024	N/A	N/A	Call Centre & Customer Care Policy reviewed and submitted to Corporate Services Portfolio by 31 March 2024	Call Centre & Customer Policy reviewed and submitted to Council by 31 May 2024	

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SD BI P Re f No .	Focus Area	Development Objectives	Project f.	W ar d N o .	Bu dg et	F unding Sour ce	Unit of Measu re	Key Perf. Indicat or/ Perform ance Measu re	Annual Target	Quarterly Targets			Res. Dept	Portfolio of Evidence
										Quart er 1 Target	Quart er 2 Target	Quart er 3 Target		
F V M 01	Revenue	Ensure the Municipal Revenue Streams are optimised			Revenue collection	N/A	N/A	% of collection Rate on billing by 30 June 2024	85% of percentage (%)	85% of collection Rate on billing by 30 June 2024	85% of collection Rate on billing by 30 June 2024	85% of the collection Rate on billing on by 31 March 2024	85% of the collection Rate on billing on by 30 June 2024	Financial Service
Municipal Goal: Ensure sound financial management and accountability.														
F V M 02					Revenue collection	N/A	N/A	% of the collection on the outstanding debtors by 30 June 2024	50% of percentage (%)	50% of the collection Rate on the outstanding debtors by 30 June 2024	50% of the collection Rate on the outstanding debtors by 30 June 2024	50% of the collection Rate on the outstanding debtors by 31 December 2023	50% of the collection Rate on the outstanding debtors by 30 June 2024	Debtors age analysis

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SD BI P Re f No .	Focus Area	Development Objectives	Project f. N o	FV M 03	Key Perf. Indicat or/ Performance	Unit of Measure	Basi clin e	Annual Target	Quarterly Targets			Res. Dept .	Portfolio of Evidence	
									Fun ding Sour ce	Bu dg et	Quart er 1 Target	Quart er 2 Target	Quart er 3 Target	Quarter 4 Target
		To ensure effective expenditure control			Expenditure control	N/ A	N/ A	N/A	% of the Service Providers paid within 30 days	100% of the Service Providers paid within 30 days by 30 June 2024	100% of the Service Providers paid within 30 days by 30 June 2024	100% of the Service Providers paid within 30 days by 31 March 2024	100% of the Service Providers paid within 30 days by 30 June 2024	Copy of Expenditure Reports & Age analysis
														Copy of Expenditure Report
														Financial

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SD BI P Re f. No .	Focus Area	Develop ment Objectiv es	I D P R e f. N o .	Project f.	W ar d	Bu dg et	Fun ding Sour ce	Key Perf. Indicat or/ Perform ance Measu re	Unit of Measu re	Bas elin e	Annual Target	Quarterly Targets			Res. Dept .	Portfoli o of Evidenc e	
												Quart er 1 Target	Quart er 2 Target	Quart er 3 Target			
FV M 05	To strengthen the Supply Chain	SCM	To strength en the Supply Chain	2	SCM Policy review	N/ A	N/ A	N/ A	N/ A	N/ A	N/ A	01 Jul 2023 – 30 Sep 2023	01 Oct 2023 – 31 Dec 2023	01 Jan 2024 – 31 March 2024	01 April 2024 – 30 June 2024	Service s	Free Basic Services Report
FV M 06	To streng then the Supply Chain	SCM	To strength en the Supply Chain	2	SCM Policy review	N/ A	N/ A	N/ A	N/ A	N/ A	N/ A	30 Sep 2023	31 Dec 2023	31 Sep 2023	31 Dec 2023	Service s	Draft Procurement Plan in place by 31 March 2024
																	Copy of Council Resolution & Procure

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SD BI P Re f No . .	Focus Area	Develop ment Objectiv es	I D P R e f. N o	Project ar d f.	W ar d f.	Bu dg et	Fun ding Sour ce	Key Perf. Indicat or/ Perfor mance	Unit of Measu re	Bas elin e	Annual Target	Quarterly Targets			Res. Dept	Portfoli o of Evidenc e
												Quart er 1 Target	Quart er 2 Target	Quart er 3 Target	Quart er 4 Target	
FV M 07	Unit and Proces ses	Submission of expenditure on (UIFW) report to MPAC	N/A	N/A	N/A	N/A	N/A	Number of reports submitted to MPAC by 30 June 2024	4	4(four) reports submitted to the MPAC by 30 June 2024	1(one) report submitted to the MPAC by 30 Sep 2023	2(two) reports submitted to the MPAC by 31 Dec 2023	3(three) reports submitted to the MPAC by 31 March 2024	4(four) reports submitted to the MPAC by 30 June 2024	(MPAC Agenda) Proof of submission on Expenditure report	
FV M 08	SCM Policy	SCM Policy	N/A	N/A	N/A	N/A	N/A	Date	SCM Policy reviewed and adopted by 31 May 2024	N/A	N/A	N/A	N/A	SCM Policy reviewed and adopted by 31 May 2024	SCM Policy & Council Resolution	

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SD BI P Re f. No .	Focus Area	Develop ment Objectiv es	D P R e f. N o .	Project f.	W ar d	Bu dg et	Fun ding Sour ce	Key Perf. Indicat or/ Perform ance Measu re	Unit of Measu re	Bas elin e	Annual Target	Quarterly Targets			Res. Dept .	Portfoli o of Evidenc e	
												Quart er 1 Target	Quart er 2 Target	Quart er 3 Target			
FV M 09	Assets	To Maintai n Fixed Assets of the Municip ality	2	Asset verific ations	N/A	N/A	N/A	Number of asset verifications undertaken by 30 June 2024	2(two) quarterly	N/A	1(one) quarterly	01 Jul 2023 – 30 Sep 2023	01 Oct 2023 – 31 Dec 2023	01 Jan 2024 – 31 March 2024	01 April – 30 June 2024	2(two) quarterly verification of inventory undertaken by 30 June 2024	Copy of the Updated Asset Register
FV M 10	Financial Reporting	Ensure that financial reporting conforms to all legal and institutional	2	Draft 2024/25 Budget	N/A	N/A	N/A	Date Draft 2023/24	Draft 2023/24	N/A	Draft 2023/24	Draft 2023/24 Budget developed and submitted to Council for noting by 31 March 2024	Draft 2023/24 Budget developed and submitted to Council for noting by 31 March 2024	N/A	Copy of Council Resolution		

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SD BI P Re f No .	Focus Area	Development Objectives	Project f.	W ar f. N o .	Funding Sour ce	Bu dg et	Unit of Measu re	Key Perf. Indicat or/ Perform ance	Measu re	Annual Target	Quarterly Targets			Res. Dept .	Portfoli o of Evidenc e
											Quart er 1 Target	Quart er 2 Target	Quart er 3 Target		
FV M 11										01 Jul 2023 – 30 Sep 2023	01 Oct 2023 – 31 Dec 2023	01 Jan 2024 – 31 March 2024	01 April 2024 – 30 June 2024		
FV M 12										noting by 31 March 2024	N/A	N/A	N/A	Final 2024/25 Budget adopted by 31 May 2024	Copy of Council Resolution
										Final 2024/25 Budget adopted by 31 May 2024	N/A	N/A	N/A	Final 2024/25 Budget adopted by 31 May 2024	Proof of submissi on to the mayor
										3(twel ve)	6(six) sec.71 Report s	9(nine) sec.71 Reports submitted to the mayor by 31 March 2024	12(twel ve) sec.71 Report s	12(twel ve) sec.71 Reports submitted to the mayor by 30 June 2024	
										sec.71 Report s	sec.71 Report s	sec.71 Report s	sec.71 Report s	Reports submitted to the mayor by 30 June 2024	
										submitted to the mayor by 30 June 2024	submitted to the mayor by 30 June 2023	submitted to the mayor by 30 Sep 2023	submitted to the mayor by 31 Dec 2023		

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SD Bl P Re f No . .	Focus Area	Develop ment Objec tives	I D P R e: N o	Project e: f:	W ar d	Bu dg et	Fun ding Sour ce	Key Perf. Indicat or/ Perfor mance	Unit of Measu re	Bas elin e	Annual Target	Quarterly Targets			Res. Dept	Portfol io of Evidenc e
												Quart er 1 Target	Quart er 2 Target	Quart er 3 Target		
FV M 13					N/A	N/A	N/A	Date Sec. 72 Report s submitted to the Mayor, National Treasury and Provincial Treasury by 25 Jan 2024	Number	On e	Sec. 72 Report s submitted to the Mayor, National Treasury and Provincial Treasury by 25 Jan 2024	N/A	N/A	N/A		
		require ments														
FV M 14					N/A	N/A	N/A		Number		4(four) sec 52(d)	1(one) sec 52(d)	2(two) sec 52(d)	3(three)sec 52 reports submitted to Council by 31 March 2024	4(four) sec 52(d)	

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SD BI P Re f No	Focus Area	Development Objectives	Project f.	W ar d N o	Bu dg et	Fun ding Sour ce	Key Perf. Indicat or/ Perform ance Measu re	Unit of Measu re	Bas elin e	Annual Target	Quarterly Targets			Res. Dept	Portfolio of Evidence
											Quarter 1 Target	Quarter 2 Target	Quarter 3 Target		
FV M 15	S.7	SEM	ZGD	I D P R	W ar d N o	June 2024	1 by 30 Sep 2023	1 by 31 Dec 2023	1 by 31 June 2024	1 by 31 June 2024	01 Jul 2023 – 30 Sep 2023	01 Oct 2023 – 31 Dec 2023	01 Jan 2024 – 31 March 2024	01 April 2024 – 30 June 2024	
				N/A	N/A	Date Annual Financial Statements	31 Aug 2022	Annual Financial Statements compiled and submitted to AG by 31 August 2023	Annual Financial Statements completed and submitted to AG by 31 August 2023	N/A	N/A	N/A	N/A	N/A	Proof of submission to AG

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SD BI P Re f No .	Focus Area	Development Objectives	Project f.	W ar d N o .	Bu dg et Measu re	Fun ding Sour ce	Key Perf. Indicat or/ Perfor mance Measu re	Unit of Measu re	Bas elin e	Annual Target	Quarterly Targets			Res. Dept	Portfolio of Evidence
											Quarter 1 Target	Quarter 2 Target	Quarter 3 Target		
G G 01	Commun ications and Customer Satisfaction	To revive and strengthen communications by 2027	9	N/A	N/A	N/A	Date	Comm unicati on Strateg y reviewed and submitted to Council for adoption	N/A	N/A	Communication Strategy reviewed and submitted to Council by 30 June 2024	Communication review ed and submit ted to Council by 30 June 2024	Communication review ed and submit ted to Council by 30 June 2024	Executive Support	Communication Strategy and Council Res.
G G 02	Internal Audit	To provide assurance on the effectiveness of	3 AG Action Plan	N/A	N/A	N/A	Date	2022/23 AG Audit Action Plan developed by 31 Jan 2024	N/A	N/A	2022/23 AG Audit Action Plan developed by 31 Jan 2024	2022/23 AG Audit Action Plan developed by 31 Jan 2024	N/A	AG Action Plan	AG Action Plan
Municipal Goal: Ensure transparency, accountability, and community involvement in municipal affairs.															
KPA - Good Governance and Community Participation															

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SD BI P Re f No .	Develop ment Objectiv es	Project f. N o .	W ar d	Bu dg et	Fun ding Sour ce	Key Perf. Indicat or/ Perform ance Measu re	Unit of Measu re	Bas elin e	Annual Target	Quarterly Targets			Res. Dept	Portfol io of Evidence
										Quart er 1 Target	Quart er 2 Target	Quarter 3 Target		
G G 03	governance, risk management, and internal control by 2027					Audit Action plan implemented	N/ A	N/ A	Percentage of 2022/23 AG Audit Action plan implemented by 31 March 2024	50% of 2022/23 AG Audit Action plan implemented by 31 March 2024	N/A	50% of 2022/23 AG Audit Action plan implemented by 31 March 2024	100% of 2022/23 AG Audit Action plan implemented by	Progress report on implementation of audit action plan
G G 04	Audit Commit tee					Audit Committee Report s	N/ A	N/ A	Number of Audit Committee Report prepared by 30 June 2024	4(four) Audit Committee Report prepared by 30 June 2024	1(one) Audit Committee Report prepared by 30 Sep 2023	2(two) Audit Committee Report prepared by 30 June 2024	3(three) Audit Committee Report prepared by 31 March 2024	4(four) Audit Committee Report prepared by 30 June 2024

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SD BI P Re f No .	Focus Area	Develop ment Objectiv es	Project f. N o .	W ar d	Bu dg et	Fun ding Sour ce	Key Perf. Indicat or/ Perform ance Measu re	Unit of Measure me	Bas elin e	Annual Target	Quarterly Targets			Res. Dept .	Portfoli o of Evidenc e
											Quart er 1 Target	Quart er 2 Target	Quart er 3 Target		
G G 05	Integrat ed Develop ment Plannin g	To ensure effective decision making, budgeting and management of resources	3 4	IDP/Budget Proces s Plan	N/ A	N/ A	Date Final Budget Process plan developed and submitted to Council for approval	Date	N/A	Final 2024/2 5	Budget Process Plan developed and submitted to Council for approval	N/A	Final 2024/2 5	Develo pment Plannin g	IDP/Bud get Process Plan & Council Resoluti on
G G 06		Draft IDP	N/ A	N/ A	N/ A	Date Draft IDP 2024/2 5 reviewed and submit	Date	N/A	Draft IDP 2024/2 5 reviewed and submit	N/A	Draft IDP 2024/2 5 reviewed and submitted to Council for noting by 31 March 2024	N/A	Extract of Council agenda & Council Resoluti on	Extract of Council agenda & Council Resoluti on	

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SD BI P Re f No .	Development Objectives	Project f. N o .	W ar d	Bu dg et	Fun ding Sour ce	Key Perf. Indicat or/ Perform ance Measu re	Unit of Measure	Bas elin e	Annual Target	Quarterly Targets			Res. Dept .	Portfoli o of Evidenc e	
										Quart er 1 Target	Quart er 2 Target	Quart er 3 Target			
G G 08	Perform ance Management	To promote a system of transparency and accountability within the municipality	3	Quarte rly Performance Report s	N /A	N/A	Numbe r of Quarte rly Perform ance Report s	2	4(four) Quart erly Perform ance Report s	1(one) Quart erly Perform ance Report s	2(two) Quart erly Perform ance Report s	3(three) Quarterly Performance Reports submitted to Council by 31 March 2024	4(four) Quart erly Performance Reports submitted to Council by 31 March 2024	Executive Dept.	Council Resoluti on & Council Agenda extract
G G 09	SEM S.7	Quarterly Performance review s	N /A	N/A	N/A	N/A	Numbe r of Quarte rly Perform ance Review s	1	4(four) Quart erly Review s	1(one) Quart erly Review s	2(two) Quart erly Review s	3(three) Quarterly reviews conducted by 31 March 2024	4(four) Quart erly reviews conducted by 30 June 2024	Attendance Register	

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SD BI P Re f No .	Focus Area	Development Objectives	Project f. N o	W ar d	Bu dg et	Fun ding Sour ce	Key Perf. Indicat or/ Perfor mance Measu re	Unit of Measu re	Bas elin e	Annual Target	Quarterly Targets			Res. Dept	Portfoli o of Evidence	
											Quart er 1 Target	Quart er 2 Target	Quart er 3 Target			
G G 11							Annual Performance Report	N/ A	N/ A	Date Annual Performance Report submitted to Council	01 Jul 2023 – 30 Sep 2023	01 Oct 2023 – 31 Dec 2023	01 Jan 2024 – 31 March 2024	01 April 2024 – 30 June 2024	N/A	Council Resolution & Council Agenda extract
G G 12							Signing of Annual Performance Agreements	N/ A	N/ A	% of the 2023/24 Annual Performance Agreements signed by 31 July 2023	100%	100% of the 2023/24 Annual Performance Agreements signed by 31 July 2023	N/A	N/A	Signed Annual Performance Agreements	

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SD BI P Re f No .	Develop ment Objectiv es	D P e f . N o	W ar d	Bu dg et	Fun ding Sour ce	Key Perf. Indicat or/ Perform ance Measu re	Unit of Measu re	Bas elin e	Annual Target	Quarterly Targets			Res. Dept .	Portfoli o of Evidenc e
										Quart er 1 Target	Quart er 2 Target	Quart er 3 Target		
G G 13						2024/2 N/ A	N/A	Date 2024/2 5 SDBIP compl etion & Appro val	Date 2024/2 5 SDBIP and appro ved by the mayor	28 June 202 3	2024/2 5 SDBIP appro ved by the mayor by 28 June 2024	N/A	2024/25 SDBIP approved by the mayor by 28 June 2024	2024/25 Approved SDBIP
SL ED 01	Agricult ure	Unleash ing agricult ural potentia l in AbaQul usi by 2027	3 7	Agricul tural Forum s	N/ A	N/ A	N/ A	Number of Agri-forums held by 30 June 2024	Number of Agri-forums held by 30 June 2024	2(two) Agri-forums held by 30 June 2024	1(one) Agri-forums held by 31 Dec 2023	N/A	2(two) Agriforums held by 30 June 2024	Executive Support
SL ED 02				Agricul tural Coope ratives support	N/ A	N/ A	N/ A	Number of Agricultural cooperatives	Number of Agricultural cooperatives	2(two) Agricultural cooperatives support	1(one) Agricultural cooperatives support	N/A	2(two) Agricultural cooperatives support	Attendance Register / Minutes

Municipal Goal: promote socio-economic growth and job opportunities.

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SD BI P Re f. No . .	Develo pm en t Obj ectiv es	D P R e f. N o	W ar d	Bu dg et	Proj ec t f.	Key Perf. Indicat or/ Perfor mance	Unit of Measu re	Bas elin e	Annual Target	Quarterly Targets			Res. Dept	Portfol io of Evidenc e
										Quart er 1 Target	Quart er 2 Target	Quart er 3 Target		
SL ED 03	SMME's and Job Creatio n	Continu ous assis tance of entrepreneur ship and job creation by 2027	SMME Trainin g	N/A	N/A	Number of SMME trainin gs and/ worksh ops con ducted by 30 June 2024	Number of inter nal SMME trainin gs and/ worksh ops con ducted by 30 June 2024	N/A	2(two) SMME trainin gs and/ worksh ops con ducted by 30 June 2024	N/A	1(one) SMME trainin gs and/ worksh ops con ducted by 31 Dec 2023	N/A	Attendance Register / Minutes	
SL ED 04	SEMI S M J C T	EPWP jobs creati on	R2 A 70 00 00	EPW P Gra nt	N/A	Number of EPWP jobs created	Number of EPWP jobs created	N/A	150(on e- hund red and fifty) EPWP jobs created	N/A	150(o ne- hund red and fifty) EPWP jobs created	N/A	Community Service s	

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SD BI P Re f No .	Focus Area	Development Objectives	Project f: N o .	W ar d	Bu dg et	Fun ding Sour ce	Key Perf. Indicat or/ Perform ance Measu re	Unit of Measu re	Bas elin e	Annual Target	Quarterly Targets			Res. Dept .	Portfoli o of Evidenc e
											Quart er 1 Target	Quart er 2 Target	Quart er 3 Target		
SL ED 05	Tourism	Review and adoption of Tourism Strategy	4 0	N/A	N/A	Date of adoption	Tourism Strategy reviewed and submitted to Council by 30 June 2024	N/A	N/A	N/A	Tourism Strategy reviewed and submitted to Council by 30 June 2024	Executive Support	Tourism Strategy reviewed and submitted to Council by 30 June 2024	Copy of Council Resolution	
SL ED 06	Economic growth	Promote economic development by 2027	4 1	Review and adoption of LED Strategy	R3 00 00	Date of LED Strategy reviewed and submitted to Council by 30 June 2024	Drafting Placeholder	N/A	N/A	N/A	LED Strategy reviewed and submitted to Council by 30 June 2024	Executive Support	LED Strategy reviewed and submitted to Council by 30 June 2024	Copy of Council Resolution	

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SD BI P Re f No .	Develop ment Objectives	I D P R e f . N o .	Project d	W ar d	Bu dg et	Fun ding Sour ce	Key Perf. Indicat or/ Perform ance Measu re	Unit of Measu re	Bas elin e	Annual Target	Quarterly Targets			Res. Dept	Portfoli o of Evidence
											Quart er 1 Target	Quart er 2 Target	Quart er 3 Target		
SL ED 07	Arts and culture	Ensure availability of social services programmes to the community by 2027					Conduct outreach programmes	N/A	N/A	Number of Library outreach programmes conducted by 30 June 2024	4(four) Library outreach programmes conducted by 30 June 2024	1(one) Library outreach programmes conducted by 30 June 2024	2(two) Library outreach programmes conducted by 30 June 2024	3(three) Library outreach programmes conducted by 31 March 2024	4(four) Library outreach programmes conducted by 30 June 2024
SL ED 08	Social Services	Improve access to basic services for all citizens					Conduct outreach programmes	N/A	N/A	Number of museum outreach programmes conducted by 30 June 2024	4(four) museum outreach programmes conducted by 30 June 2024	1(one) museum outreach programmes conducted by 30 June 2024	2(two) museum outreach programmes conducted by 31 March 2024	3(three) museum outreach programmes conducted by 31 March 2024	4(four) museum outreach programmes conducted by 30 June 2024

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SD Bl P Re f No	Develo pm en t Obj ctiv es	ID P R e f :	W ar d N o	Proj ect f: e	Bu dg et	Fun ding Sour ce	Key Perf. Indicat or/ Perfor mance	Unit of Measu re	Bas elin e	Annual Target	Quarterly Targets			Res. Dept	Portfol io of Evidenc e
											Quart er 1 Target	Quart er 2 Target	Quart er 3 Target		
SL ED 09	Arts and Cultur e Committ ee	N/A	N/A	N/A	N/A	N/A	Number of Arts and Culture Commi ttee meetin gs held by 30 June 2024	4 Arts and Culture Commi ttee meetin gs held by 30 June 2024	1(one)	2(two)	3(two)	3(three)	Committee meetings held by 31 March 2024	4(four) Committee meetings held by 30 June 2024	Minutes, Agenda and attendance register.
SL ED 10	Safety and Security	50	DTLC Transactions	N/A	N/A	N/A	Number of transac tions process ed at DLTC by 30	80 000(20 000 (twent y thousa nd)	40 000 (forty thousa nd)	60 000(sixty – thousand)	80 000(transactions processed at DLTC by 30 March 2024	Transaction report	

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SD BI P Re f No .	Focus Area	Development Objectives	Project f. N o .	Key Perf. Indicat or/ Performance Measu re	Fun ding Sour ce	Bu dg et	W ar d	Unit of Measu re	Bas elin e	Annual Target	Quarterly Targets			Res. Dept .	Portfoli o of Evidence
											Quart er 1 Target	Quart er 2 Target	Quart er 3 Target		
SL ED 11						June 2024				by 30 June 2024	DLTC by 30 Sep 2023	by 31 December 2023	30 June 2024		Transact ion report
								Motor licensi ng	N/ A	N/A	80 000 (eighty thousand) transactions processed at Motor licensing by 30 June 2024	20 000 (twenty thousand) transactions processed at Motor licensing by 30 June 2023	60 000(sixty – thousand) transactions processed at Motor licensing by 30 March 2024		

KPA: Cross-Cutting Interventions

Municipal Goal: to redress the spatial imbalances and promote sustainable environmental planning

C C 01	Town Plannin g	To ensure effectiv e	5 0	Spatial Develo pment Frame	All	-	Date Spatial Developm ent	Date N/A	Date N/A	Date N/A	Spatial Developm ent Frame	N/A	N/A	Spatial Developm ent Framework	Develo pment Plannin g
2024 S-7	2024 Sem 1														

SD BI P Re f No .	Devel opment Objectiv es	Project f. N o .	W ar d	Bu dg et	Fun ding Sour ce	Key Perf. Indicat or/ Perform ance Measu re	Unit of Measu re	Baselin e	Annual Target	Quarterly Targets			Res. Dept	Portfoli o of Evidenc e	
										Quart er 1 Target	Quart er 2 Target	Quart er 3 Target			
										01 Jul 2023– 30 Sep 2023	01 Oct 2023 – 31 Dec 2023	01 Jan 2024 – 31 March 2024			
CC 03	Environmental Management	Establish and promote a healthy environment in AbaQuil by 2027	5	Waste Management Plan	5	Date	Date	Date	N/A	N/A	N/A	N/A	Waste Management Plan developed by 30 June 2024	Community Services	Waste Management Plan and Council Res.

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3.COMPETENCY FRAMEWORK

LEADING COMPETENCIES	WEIGHT%	MILESTONES/COMMENTS	RATING(1-5)	RATING (1-5)
			OWN	PANEL
1.Strategic Direction and Leadership	10			
2. People Management	10			
3.Programme and Project Management	10			
4.Financial Management	10			
5.Change Leadership	10			
6.Governance Leadership	10			
CORE COMPETENCIES	WEIGHT%			
1.Moral Competency	5			
2.Planning and Organising	10			
3.Analysis and Innovation	5			
4.Knowledge and information management	5			
5.Communication	5			
6.Result and Quality Focus	10			
TOTAL		100%		

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4. PERFORMANCE REVIEW PROCEDURE

4.1 A formal performance review occurs once a year in September in relation to the Budget/SDBIP and IDP Review.

4.2 The Mayor to prepare ratings of the Municipal Manager performance against objectives as a result of his/her evidence and “customers’ input.

4.3 The Mayor to ask the Municipal Manager to prepare a formal appraisal by rating him/herself against the agreed objectives.

4.4 The Mayor and Municipal Manager to meet and conduct a formal performance rating and agree on final scores. It may be necessary to have two meetings i.e. give the Municipal Manager score and allow him/her time to consider them before the final agreement. In the event of a disagreement, the Mayor has the final say with regards to the final score that will be submitted to Council.

4.6 Initially the scoring should be recorded on the scorecard and then transferred onto the consolidated score sheet.

4.7 Evaluating Performance

4.7.1 The performance plan sets out

- (a) The standards and procedures for evaluating the Employee’s performance and,
- (b) The intervals for the evaluation of the employee’s performance

4.7.2 The Employee’s performance will be measured in terms of contributions to the goals and strategies set out in the Employer’s IDP/OPMS/SDBIP.

4.7.3 The Annual Performance appraisal will involve:

- (a) Assessment of the achievement of results as outlined in the performance plan:
 - (i) Each KPA should be assessed according to the extent the specified standards or performance indicators have been met and with due regard to ad hoc tasks that had to be performed under the KPA
 - (ii) An indicative rating on the five-point scale should be provided for each KPA.
 - (iii) The applicable assessment rating calculator must then be used to add scores and calculate a final competency

4.7.4 Overall rating

- (a) An overall rating is calculated by using the applicable assessment-rating Calculator. Such overall rating presents the outcomes of the performance appraisal.

4.7.5 The assessment of the performance of the Employee will be based on the following rating scale for KPA's and Competencies.

5. LINK TO REWARD

The [REDACTED] performance will be rewarded according to the following table which is based on a Provincial scale method:

PROVINCIAL SCALE	100% SCALE	BONUS ALLOCATE (%)
130	77.9	5
131	78.5	5.2
132	79.1	5.5
133	79.7	5.7
134	80.3	6.0
135	80.9	6.2
136	81.5	6.5
137	82.1	6.7
138	82.7	6.9
139	83.3	7.2
140	83.9	7.4
141	84.5	7.7
142	85.1	7.9
143	85.7	8.2
144	86.3	8.4
145	86.9	8.6
146	87.5	8.9
147	88.1	9.1
148	88.7	9.4

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PROVINCIAL SCALE	100% SCALE	BONUS ALLOCATE (%)
149	89.3	9.6
150	89.9	9.9
151	90.4	10.1
152	91.0	10.4
153	91.6	10.6
154	92.2	10.8
155	92.8	11.1
156	93.4	11.3
157	94.0	11.6
158	94.6	11.8
159	95.2	12.1
160	95.8	12.3
161	96.4	12.5
162	97.0	12.8
163	97.6	13.0
164	98.2	13.3
165	98.8	13.5
166	99.4	13.8
167	100	14.0

6. CONSOLIDATED SCORESHEET

KEY PERFORMANCE AREA	WEIGHTING	RATING	ASSESSMENT PANEL'S RATING	FINAL/CONSOLIDATED SCORE	REASON FOR FINAL SCORE
Basic Service Delivery and Infrastructure Development	10%				
Social and Local Economic Development	70%				
Cross Cutting Interventions	20%				
TOTAL	100		FINAL SCORE		

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KPA	(A) SUB-TOTAL	(B) % OF ASSESSMENT	(AXB) TOTAL SCORE
KPA		80%	
Leading Competencies and Core Competencies		20%	
(C) FINAL SCORE			

ASSESSMENT PANEL SIGNATURES

Chairperson : _____

Member : _____

Member : _____

Member : _____

Member : _____

Signed : _____ on ____ of _____ 20____

7. PERSONAL DEVELOPMENT PLAN

Mayor's Name: CLRR. S.E. MKHWANAZI

Mayor's Signature:

Employee's Signature:

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8. PERFORMANCE PLAN CONTROL SHEET

TO BE UPDATED BY THE MUNICIPAL MANAGER

PLANNING PHASE	DATE	DATE
COACHING PHASE:	Record of meetings held to give the Municipal Manager feedback on performance related issues	
Date of Feedback Meeting	Date of Second Review Meeting	
REVIEWING PHASE		
	Date of notification of Formal Review	
	Formal Review Date	

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